



Change.  
Challenge.  
Opportunity.



*Shaping the future together.*

2015-2016 Annual Report





**Wyandot, Inc.**

757 Armstrong Avenue  
Kansas City, KS 66101  
913-233-3300

**Wyandot Center**

913-328-4600  
[www.wyandotcenter.org](http://www.wyandotcenter.org)

**PACES**

913-563-6500  
[www.paceswc.org](http://www.paceswc.org)

**RSI**

913-956-5620  
[www.wyandotcenter.org](http://www.wyandotcenter.org)

**Kim Wilson Housing**

913-233-3356  
[www.kimwilsonhousing.org](http://www.kimwilsonhousing.org)

**Wyandot, Inc. Board of Directors**

**Representing Wyandot Center**

Therese Bysel  
Rev. Ken Nettling  
Kathy Wolfe-Moore

**Representing PACES**

Mike Belfonte  
Jackie Bennett  
Paul Victor

**Representing Kim Wilson Housing**

Rosemary Podrebarac  
Brett Williams





From the President/CEO



## Our Vision

Healthy minds.  
Healthy lives.  
Thriving community.

## Our Values

Compassion

Excellence

Positivity

Innovation

Stewardship

*Amidst the change and challenges of FY 2016, our Wyandot, Inc. family of agencies sought and succeeded in creating new opportunities to fulfill our core mission as community mental health providers. We supported this mission in the face of unanticipated and unprecedented financial challenges to the community mental health system across the state.*

Yet, like the community we serve, we are resilient and remain focused on providing the best care and treatment possible for our consumers. Because of the dedication of our staff, Wyandot, Inc. continues to develop and provide noteworthy, innovative programming and outstanding service.

Through the generosity of funders and private donors, we opened the new Robert's Place children's emergency shelter on the heels of a very successful \$1.1 million capital campaign. A major donor, along with support from other benefactors and community agencies, stepped forward and made it possible for us to re-open Frank Williams Housing Resource Center to serve persons who are homeless.

RSI, our 24/7/365 stabilization center for adults experiencing mental health and substance abuse crises, is recognized across the state as the new model for emergency psychiatric care. At RSI's second anniversary celebration, we received word that the state of Kansas has extended funding of the crisis center through June 2018.

We have enhanced services directed toward suicide prevention through a new community partnership and the Zero Suicide initiative. With other grant funding, we were able to introduce new programs – early intervention for young adults with psychosis and intensive services to help high-need consumers secure and retain housing. Kim Wilson Housing has had a major role in helping coordinate collaborative efforts to reduce homelessness among students in Kansas City, Kansas Public Schools. PACES developed plans to offer expanded therapy services in Johnson County in fall 2016 through a partnership with Sunflower House, Shawnee, Kan.

Throughout this past year, members of our boards of directors, management and staff held true to our values. We rallied around our mission. And we demonstrated movement toward our vision of supporting *Healthy minds. Healthy lives. Thriving community.* We're pleased to acknowledge and celebrate our successes, service and progress in this *Annual Report*. Thank you.

Randy Callstrom  
President and CEO



## Service enhancements

- > **Wyandot Center's Crisis Stabilization House** reopened in July 2015 after extensive renovation. The house provides 24/7 care and support to help adult consumers who are experiencing acute psychiatric crises avoid hospitalization.
- > A successful \$1.1 million capital campaign culminated in the opening of **Robert's Place** on Aug. 31, 2015 to serve youth removed from their homes due to suspected abuse and to provide respite for PACES consumers. In FY 2016, Robert's Place served 411 youth.
- > Adolescents and young adults with early symptoms of psychosis continue to benefit from the emerging best practice treatment model introduced by the grant-funded **Early Intervention Team** of Wyandot Center and PACES.
- > Previously identified as an outreach center, **Frank Williams Housing Resource Center (FWHRC)** adopted a new name and targeted focus to help people transition from homelessness to being housed to having a home. After a two-month closure due to budget constraints affecting this unfunded program, FWHRC reopened in April 2016 thanks to the generosity of major donors. On average, 75 persons visit the center each weekday between 8:30 a.m. to 12:30 p.m.
- > Wyandot, Inc. agencies became part of the grant-funded **Zero Suicide** initiative. The UMKC School of Medicine Psychiatry Department is the lead for this research-based program to reduce the number of suicides among targeted populations through enhanced assessment and intervention strategies.
- > **RSI** celebrated its second anniversary with the great news that the state has extended funding of this pilot program through June 2018. The 24/7/365 stabilization center serves adults experiencing mental health and substance abuse crises.
- > Community partners rallied around **1400 Diplomas**, the program to decrease homelessness among students of the Kansas City, Kansas Public Schools. Kim Wilson Housing partnered with Avenue of Life, the school district and Unified Government Mayor/CEO Mark Holland to bring awareness to the issue and to increase emergency assistance to families that are experiencing homelessness.



Kim Wilson Housing hosted a forum in which Mandy Chapman Semple, special assistant to the Houston mayor, shared her expertise on system reform and ways to coordinate efforts to address homelessness. Tim Spilker, CEO, UnitedHealthcare Community Plan of Kansas, attended and visited with Mandy.

Participating in the April 5 event to re-open Frank Williams Housing Resource Center, left to right, Etoyce, a patron of Frank's; Michelle Keller, Swope Health Services; Charles Carney, Catherine E. Carney Memorial Foundation; Cierra Nixon, site manager; Sherrie Watkins-Alvey, senior director; Veronica and Peter Mallouk, donors; and Gilda Hodge, homeless outreach specialist.





Young adults and their case managers, other consumers and Tiffane Masimbi, ArtMakers' Place coordinator (second from right at top) created a large mural in a psychosocial group as they learned problem-solving and decision-making skills. The mural now hangs on a wall overlooking the ArtMakers' Place studio.

- > Wyandot Center received one of three grants awarded by the state to develop intense and integrated outreach to persons who are chronically homeless with dual diagnoses of mental illness and substance use disorders. Staff operationalized the **Cooperative Agreements to Benefit Homeless Individuals (CABHI) grant** in January 2016 and succeeded in housing 19 clients through August 2016.
- > High-need consumers of Truman Behavioral Health, Kansas City, Mo., continued to avoid hospitalizations, emergency room visits and incarcerations through the **service enriched housing initiative** (previously called RESCA). Staffed and managed by Wyandot Center in collaboration with Kim Wilson Housing, this program improved quality of life for consumers and resulted in estimated savings of \$195,000 (April 2015 through mid-June 2016).
- > Efforts continued across the Wyandot, Inc. family of agencies to foster a **trauma-informed care** approach through training and creation of a safe and welcoming environment. Extensive use of art supported these efforts during the past year.



Kristen Whitney, service coordinator, and Michael DePriest, case manager, take pride in housing clients reflected in the tree art that displays the success of their CABHI team.



## Way to go, team!

- > PACES, Robert's Place and Wyandot, Inc. President/CEO Randy Callstrom received the **Ad Astra Trailblazer Award** from the Kansas Housing Resources Corporation at its annual conference in August 2015.
- > RSI and the Kansas City, Kansas Police Department received the first-ever **Excellence in Collaboration Award** presented by Nonprofit Connect on May 20, 2016.
- > Wyandotte County's Crisis Intervention Team (CIT) efforts merited a **community partner award** from In The Word Ministries in October 2015. CIT equips law enforcement officers with skills to work with individuals with mental illness. Wyandot, Inc. is a collaborating partner in this initiative. In FY 2016, 171 officers and 15 dispatchers trained in CIT.
- > For the second consecutive year, Wyandot Center's Supported Employment Program achieved **exemplary status** on the fidelity scale for following best practices to help adult consumers find and retain competitive employment.
- > Her support of communications and development projects earned **Monica Horvat** recognition as Wyandot, Inc. **Volunteer of Year** during a program hosted by United Way of Wyandotte County in April 2016.
- > Sunflower House named **Amanda Adkinson**, PACES therapist, its **Wyandotte County Child Advocate of the Year** in April 2016. Amanda serves referrals from the non-residential children's advocacy and abuse prevention center.



Monica Horvat



Amanda Adkinson

## New this year

PACES logo.



Kim Wilson Housing's website  
([www.kimwilsonhousing.org](http://www.kimwilsonhousing.org)).

Among guests celebrating the Excellence in Collaboration Award presented to RSI and the KCK Police Department by Nonprofit Connect were (left to right) Randy Callstrom, Wyandot, Inc. president/CEO; Kansas Senator Jim Denning; Kansas Representative Kathy Wolfe-Moore, Wyandot Center Board member; Deputy Chief Tyrone Garner, KCKPD; and Sharon Sawyer, RSI executive director.





## Going the extra mile

- > PACES staff held a **coat and winter-wear drive** for consumers and their families and collected 421 items distributed at the Oct. 29, 2015 Trunk or Treat at the McDowel Building.
- > Through the efforts of many staff and donors, **PACES Toys for Dottes** successfully provided gifts for 1,587 children during the 2015 holiday season (case managers deliver gifts to parents to give their kids).

## By the numbers

(July 1, 2015 through June 30, 2016)

### Clients served, encounters

#### PACES

3,873 youth  
102,181 encounters

#### Wyandot Center

6,626 adults  
98,562 encounters

#### RSI

1,224 individuals  
2,016 visits

#### Kim Wilson Housing

1,362 clients

### Wyandot Center Crisis Clinic

Walk-in Crisis Clinic visits .....3,509  
Crisis Line calls .....7,300  
Calls in response to after-hours pages .....1,067  
Psychiatric hospital screens ..... 469

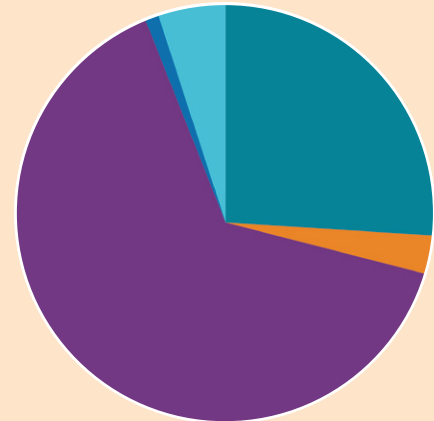


2015-2016 WYANDOT, INC.

## Financial Report

(July 1, 2015 through June 30, 2016)

### Sources of Funding



Grants from Government Agencies . . .	26%
Other Grants . . . . .	3%
Program Service Fees . . . . .	65%
Property-related Income . . . . .	1%
Miscellaneous . . . . .	5%

### Expenditures



Program Services . . . . .	84%
Support Services . . . . .	16%

Based on unaudited totals



757 Armstrong Avenue  
P.O. Box 171578  
Kansas City, KS 66117-0578

NON-PROFIT ORG

U.S. POSTAGE

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## Major Funding Support *Donations of \$3,000 and more*

(July 1, 2015 through June 30, 2016)

### Wyandot Center

Banfield Charitable Trust  
Catherine E. Carney Memorial Foundation  
Francis Family Foundation  
J.B. and Anne Hodgdon Family Foundation  
Kansas Department for Aging and Disability Services  
Kansas Health Foundation  
Peter and Veronica Mallouk  
REACH Healthcare Foundation  
Sisters of Charity of Leavenworth  
Sunflower Foundation  
Swope Health Services

### PACES

Barton P. and Mary D. Cohen Charitable Trust  
Frontier Steakhouse  
Health Care Foundation of Greater Kansas City  
IMPACT KC  
Kansas Attorney General's Office  
Oppenstein Brothers Foundation  
Royals Charities  
St. Patrick Parents Class of 2009  
Sam's Club at Village West  
Sisters of Charity of Leavenworth  
Union Pacific Foundation  
WalMart at the Legends  
Wyandotte Health Foundation

### Wyandot, Inc.

Bike for the Brain  
Health Care Foundation of Greater Kansas City  
Kansas Leadership Center  
REACH Healthcare Foundation

### Kim Wilson Housing (grants and contracts)

HUD  
Kansas Department for Aging and Disability Services  
Kansas Housing Resources Corporation  
Metro Lutheran Ministry  
Missouri Department of Mental Health  
Truman Medical Center  
Unified Government of Wyandotte County/ Kansas City, Kansas



*Watch for a full list of FY 2016 donors in an upcoming Wyandot Community newsletter.*

Due to privacy concerns for youth, the donor wall at Robert's Place is not accessible for public viewing. Because of this, a second donor wall in the PACES lobby at 47th Street acknowledges the generosity of donors to the new children's emergency shelter. Pictured at the March 22, 2016 unveiling of the new donor wall are Deryl Wynn and Paige Wymore-Wynn, co-chairs of the capital campaign.