



Waves of success.
Oceans of opportunity.



2013-2014 Annual Report



“When you offer hope to an individual,
you offer hope to a community.”

– *Unified Government Mayor/CEO Mark Holland*
July 17, 2013 dedication of Recovery Mura
Frank Williams Outreach Center



From Randy Callstrom, President/CEO

We are pleased to present our *2013-2014 Annual Report* that celebrates the many successes of the past year and anticipates what lies ahead for our Wyandot, Inc. family of organizations. We are riding “*waves of success*” while recognizing that there are “*oceans of opportunity*” before us.

As you will read in this report, it’s been a year of enhanced and expanded services to our consumers. From pre-schoolers through adults and from mental health services to housing, we’ve partnered, collaborated and innovated to be on the leading edge of service delivery. Our teams have adopted evidence-based, proven practices, and, most importantly, we’ve positively affected people’s lives.

Kansas looked to us to lead the way with a crisis stabilization model and multisystemic therapy services. Funders expressed their confidence in us by supporting programs and our first major capital campaign. We merited national recognition for one program and accolades for the outstanding work of other staff and board members.

We’ve also experienced significant transitions, major among them the retirement of Pete Zevenbergen, our immediate past president/CEO, and the ripple effect of changes in leadership across our agencies.

However, just as we promote hope and recovery for our consumers, we model resilience and durability in our organization. Because of strong leadership and highly dedicated and motivated staff, we are able to ride the waves successfully and keep sailing toward the horizon of new opportunities.

Thank you for your continued interest and support.



WYANDOT, INC. BOARD OF DIRECTORS

Wyandot Center representatives

Rev. Ken Netting
Rosemary Podrebarac
Kathy Wolfe-Moore

PACES representatives

Mike Belfonte
Jackie Bennett
Paul Victor

Kim Wilson Housing representatives

John H. Johntz
Brett Williams

Continued enhancement, expansion of services

Exemplifying our mission to improve the quality of life of residents of Wyandotte County, our Wyandot, Inc. family of organizations made great strides with expansion and enhancement of services during fiscal year 2014 (July 1, 2013 through June 30, 2014).

- > We opened **RSI** on April 7, 2014 to provide 24/7 crisis stabilization services for adults experiencing mental health and substance abuse crises. This initiative offers a Sobering Unit, Crisis Observation Unit and Crisis Stabilization Unit. RSI is a partnership of Wyandot Center, Johnson County Mental Health Center, Heartland Regional Alcohol and Drug Assessment Center (RADAC) and Kansas Department for Aging and Disability Services (KDADS).
- > Through another collaborative opportunity, we embedded a **mobile crisis co-responder** in the Kansas City, Kansas Police Department (KCKPD).



Caption to come.

Through the same grant awarded to the Unified Government and the KCKPD from the U.S. Department of Justice Bureau of Justice Assistance, Wyandot Center was able to expand hours of our **Crisis Clinic** at the 47th Street building.

- > A grant from REACH Healthcare Foundation allowed PACES to begin **First Steps**, a new program to address emotional and behavioral issues of 3 to 5 years old at a formative time in their young lives. The program includes case management, small groups and individual/family therapy. Response to First Steps has exceeded expectations and led to early expansion of the program to meet demand.
- > Across our Wyandot, Inc. organizations, we have introduced **trauma-informed care** to heighten sensitivity of all staff to the role trauma plays in the lives of our consumers. Wyandot, Inc. hosted a grant-funded seminar on trauma-informed care for professionals from Wyandotte County's criminal justice system and our staff.



Caption to come.



Caption to come.

- > **Places for PACES**, a collaborative initiative of Kim Wilson Housing and PACES, currently has 10 dedicated units for families and/or youth. The two agencies also developed the infrastructure for housing stabilization referrals, services and a position to provide this new emerging “best practice” approach to serve PACES consumers.
- > Wyandot Center’s Supportive Housing Team transitioned to a **Continuous Treatment Team** model in October 2013 to increase the number of adult consumers who remained housed and to decrease hospitalizations. Team members share clients to offer higher frequency and duration of contact to those with more intense needs.
- > Wyandot, Inc. offered two **health navigators** to assist consumers and community residents with enrollment in insurance plans through the new Affordable Care Act. Navigators will be available again during this year’s enrollment period.

“I don’t know where I’d be without my case managers, probably in a residential facility. They’ve kept me going.”

— Bethany, a PACES consumer

- > PACES received the only grant awarded by the Kansas Juvenile Justice Authority (which subsequently merged with the Kansas Department of Corrections) to provide **multisystemic therapy**. This evidence-based program helps youth involved with the juvenile justice system by engaging them and their caregivers in intensive therapy and coaching.
- > PACES also introduced **Positive Behavior Support (PBS)**, another evidence-based practice targeted to reduce problem behaviors of children who are at high risk of hospitalization and frequent Crisis Clinic visits.
- > **Cerner Corp.**, one of the leading companies in health care information technology, partnered with our RSI crisis stabilization center as a test site for the corporation’s behavioral health electronic medical record.
- > Kim Wilson Housing developed **contractual housing services** (such as housing quality standards inspections and mediation) that community partners can purchase in lieu of creating new positions within their own agencies.



Caption to come.

Regional impact

- > Kim Wilson Housing announced plans to expand **property management** through a collaborative effort with reStart Housing Services, Inc. The innovative, new housing initiative will serve transition-aged youth and is being developed in Kansas City, Mo.
- > Wyandot, Inc. was well-represented in the **National Dialogue on Mental Health**, with involvement on the planning committee and in discussions that occurred in the Kansas City area on Sept. 21, 2013.
- > Modeled on best practices adopted in other states, Kim Wilson Housing launched **Homes Within Reach** across Kansas to help social service agencies and community groups use housing as a primary intervention for persons with mental illness and/or related disabilities. Other leading partners in this consulting/contracting initiative include Mental Health Association of South Central Kansas, Wichita, Kan., and Prairie View, Inc., Newton, Kan.
- > Our organization also had a lead role in developing a metropolitan-wide **Mental Health First Aid** training that attracted 265 persons in July 2014.
- > Kim Wilson Housing grew its **Missouri business** by securing \$1.3 million annually in rental subsidy contracts as well as expanding its consulting relationships with Truman Behavioral Health and Metro Lutheran Ministry.



“Wyandot Center has made a very big difference in my life. I’m not too anxious to leave the house now and I’m even attending school. I’ve made new friends and improved my interaction with others, and I’m much less fearful of meeting new people and letting them into my life.”

— Linda, a Wyandot Center consumer



Awards, recognition

- > Wyandot Center's **Supported Employment Team** received national recognition as the recipient of the Johnson & Johnson-Dartmouth Community Mental Health Program 2014 Achievement Award. This team helps adult consumers find jobs and remain employed.
- > **Jon Lecuyer**, director of entrepreneurial initiatives, and **John Johntz**, board of directors chair, both with Kim Wilson Housing, merited top honors and "Change Makers" recognition in an entrepreneurial challenge hosted by the Bloch School of Management, UMKC. This Levitt Challenge/partnership with UMKC led to the development of a business plan for KWH to create debt-free housing models.



Caption

- > **Allison McLain**, director of fund development, Wyandot, Inc., was named Rotarian of the Year by the Village West Rotary Club.
- > **Mark Wiebe**, director of public affairs, Wyandot, Inc., received the Chamberlain-Rapp Exemplary Leadership Award at the annual Consumer Recovery Conference in Wichita, Kan.
- > NAMI Kansas presented its 2013 "Provider of the Year Award" to **Ellen Bollinger**, supportive housing specialist, Wyandot Center.
- > **Chester Day, MD**, chief adult psychiatrist, Wyandot, Inc., received designation as a Distinguished Life Fellow of the American Psychiatric Association during its national meeting.



Caption to come.

Fund development, grants

> In late 2013, PACES launched “**A Place To Be Safe**” **Capital Campaign** to build a new emergency shelter to serve children in crisis. The campaign met its required threshold for breaking ground which occurred Oct. 9, 2014.



> Wyandot Center received increased **Tenant Based Rental Assistance** funds in 2014 to provide rental subsidies, utility deposits and security deposits to income-eligible households. The center also received increases in all of its HUD funding that Kim Wilson Housing manages, which resulted in securing an additional two units to house consumers.



Caption to come.

“This is more than a construction project or a fundraiser; it is a challenge for all of us to take care of those who can’t take care of themselves.”

— *Paige and Deryl Wynn, Co-chairs
PACES A Place To Be Safe Capital Campaign*

> Frank Williams Outreach Center received a grant from the **Jewish Community Foundation** for laptops for use in the field by teams that offices at the center. The outreach center also was the beneficiary of many donations of clothing and personal care items to benefit its patrons who are homeless and/or in need .

> **The Walmart Foundation** and the **WalMart** near The Legends awarded a grant to Toys for Dottes to provide holiday gifts for youth served by our organization.

> PACES Exchange & Visitation Center received a \$25,000 recognition grant from the **Kansas Health Foundation Leadership 2000 Class 27** also designated the center as the beneficiary of its fund-raising efforts.



Caption to come.



Caption to come.

- > PACES received a grant of \$100,000 from **REACH Healthcare Foundation** to develop First Steps, our new pre-K program.
- > Kim Wilson Housing managed \$535,000 of **Supportive Housing Funds** provided to 26 community mental health centers by the Kansas Department for Aging and Disability Services (KDADS). Statistics reflected positive outcomes in helping people secure and retain permanent housing.
- > Kim Wilson Housing secured two start-up grants to begin a community garden at Oakwood Gardens Apartments, managed by the agency. Funds were received from **Get Growing KC** and the **Kansas Community Gardens Project**.
- > An energetic committee hosted a number of fund-raisers to benefit **PAW** – Wyandot Center’s Partner Animals for Wellness program.
- > **KDADS** awarded Wyandot Center three different grants: one to fund positions on the Homeless Outreach Team and peer support specialists at Frank Williams Outreach Center; the second, for interim housing funds to help individuals with serious and persistent mental illness and who are homeless move into temporary housing; and supportive housing funds

- for housing assistance to prevent or end homeless of persons who are seriously mentally ill.
- > Wyandot Center’s homeless outreach efforts also received funding support from **Bike 4 the Brain** and **Village Presbyterian Church**.

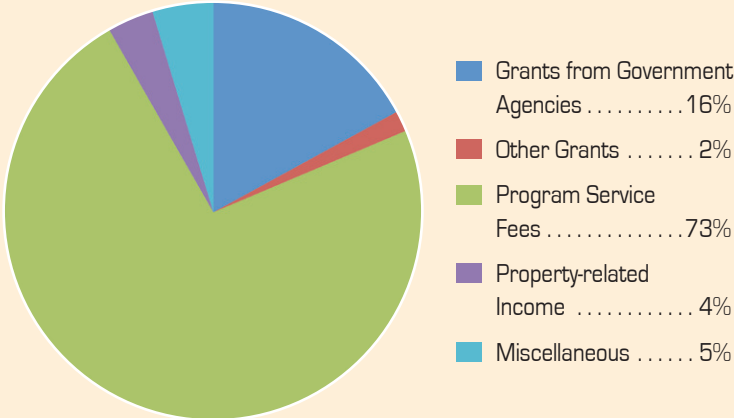


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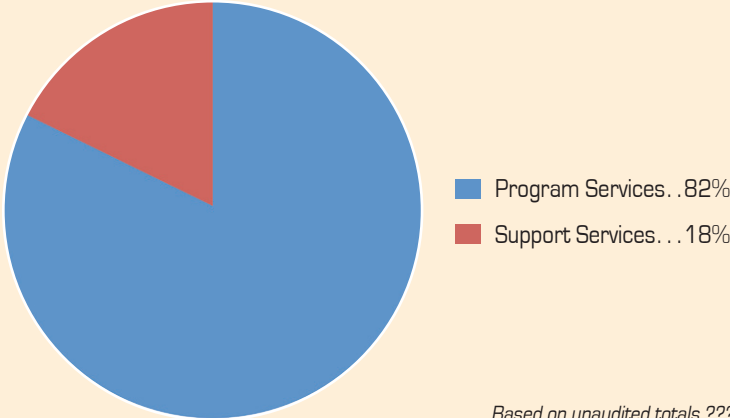
2013-2014 WYANDOT, INC. ANNUAL REPORT

July 1, 2013 through June 30, 2014

SOURCE OF FUNDS



EXPENDITURES



Based on unaudited totals ???

INDIVIDUALS SERVED BY PACES, WYANDOT CENTER AND RSI - 2013-2014

July 1, 2013 through June 30, 2014

PACES	3,561
Wyandot Center	5,895
Walk-in Crisis Clinic visits	3,715
Crisis Line calls (8 a.m. to 5 p.m.)	2,762
Calls in response to after-hours pages	1,055
Psychiatric hospital screens	817
RSI (Rainbow Services, Inc.) April 7 through June 30, 2014	262
TOTAL	18,067



Serving children,
adolescents and families

913-563-6500

- > *At Wyandot Center*
1301 N. 47th St.
Kansas City, KS 66102
- > *McDowel Building*
1620 S. 37th St.
Kansas City, KS 66106
- > *Washington West*
7840 Washington Ave.
Kansas City, KS 66112



Serving adults

913-328-4600

- > *Comprehensive Outpatient Services*
7840 Washington Ave.
Kansas City, KS 66112
- > *Community Support Services*
1301 N. 47th St.
Kansas City, KS 66102
- > *Frank Williams Outreach Center*
1201 North 7th Street
Kansas City, KS 66101
- > *ArtMakers' Place*
756 Armstrong Ave.
Kansas City, KS 66101



Providing crisis
stabilization

913-956-5620

- > 2205 West 36th Ave.
Kansas City, KS 66103



Delivering innovative
solutions

913-233-3356

- www.kimwilsonhousing.org
- > 730 Armstrong Ave.
Kansas City, KS 66101
- > 2 Cleaver Blvd., Suite 405
Kansas City, MO 64112



913-233-3300

- www.wyandotinc.org
- > 757 Armstrong Ave.
Kansas City, KS 66101

“Where else can you be employed and know that every day
you have the opportunity to do good?”

— Deborah Miles, PACES parent support specialist



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